

BAUSCH + LOMB

March, 2020

Dear Eye Care Professional,

During this challenging and unprecedented time, all of us at Bausch + Lomb are concerned about the safety of our and our customers' families, employees and patients.

As the COVID-19 situation continues to evolve, we appreciate that you are facing challenges that are unique to the eye care profession. With that in mind, we at Bausch + Lomb are implementing several initiatives to support you and your practice.

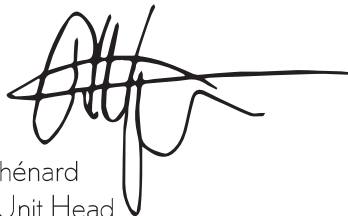
- **Free direct-to-patient shipping:** this is to make it easy for your patients to purchase Bausch + Lomb contact lenses from your practice while promoting social distancing
- In order to help keep you, your employees and patients safe, all Bausch + Lomb Territory Managers will be working from their home offices until further notice
- Our sales teams are available to assist you with any requests or questions that you may have, including sample requests for PreserVision® and Bepreve®. You can reach them directly by phone, email or through our Customer Resource Centre at **1-800-686-7720**
- All scheduled in-person meetings and appointments will be converted to virtual meetings (phone or video conference) or postponed

Bausch + Lomb is committed to ensuring business continuity to the best of our ability and we thank you for your continued trust during this difficult period.

Sincerely,



Matt Nowak
Business Unit Head
Bausch + Lomb, Vision Care



Marcel Chénard
Business Unit Head
Bausch + Lomb, Pharma

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See better. Live better.

Always direct the patient to read and follow the label to use the product properly.

For complete product information including approved indication, restrictions, cautions and warnings, please refer to product insert.

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